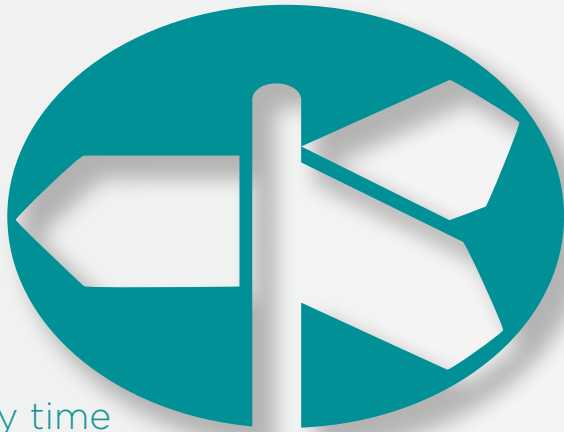


## UNEMPLOYMENT ADMINISTRATION & OUTPLACEMENT SERVICES



Any time an employee leaves, you want a smooth transition for both your organization and the former employee. That's why IHA offers two key services—unemployment administration and outplacement services.

**IHA Human Capital Performance offers a portfolio of employment life-cycle services, including:**

- Pre-employment screenings
- Background verifications
- Compensation data
- Employee benefits
- Executive coaching
- HR metrics data
- Unemployment administration
- Outplacement

Our solutions are provided by IRMS and IHA Human Capital Services Inc., IHA affiliate corporations.

### **About Unemployment Administration**

Get cost-effective, comprehensive unemployment insurance claims administration through our Unemployment Compensation Administration Program (UCAP). We help you control the cost of unemployment insurance (UI) claims and hearing administration by providing:

- *Management training*
- *Statistical analyses*
- *Comparative data*

UCAP represents more than 90,000 full- and part-time employees of more than 100 IHA hospitals and health systems.

### **We're on Your Side**

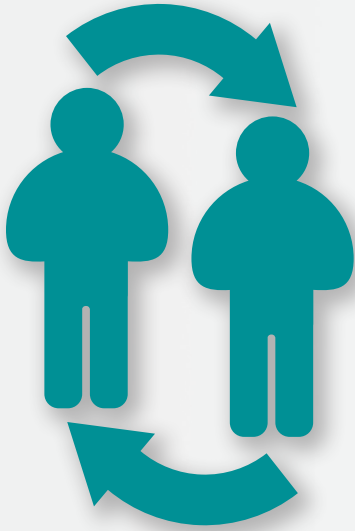
UCAP staff are your liaisons with the Illinois Department of Employment Security (IDES). We work to ensure that former employees who are not entitled to unemployment benefits do not receive them. Our experts:

- Protest all unwarranted claims
- Prepare witnesses, handle hearings and manage appeals
- Review all IDES charges for accuracy

### **We Deliver Results**

UCAP has achieved impressive denial rates of 90% on resignations and 80% on discharges. In 2017, we saved members \$21 million, representing 75% of potential unemployment insurance liability costs.

Saved Members  
**\$21 million**



## About Outplacement Services

Organizational and strategic changes can result in the need to transition employees. By offering outplacement programs, your organization will show that you care about your employees, which can help maintain a positive reputation in the market.

### IHA Partner—BPI group

Chicago-based BPI group provides career coaching and qualified job leads to help individuals land new jobs twice as fast as the national average.

BPI group has outplacement programs for all levels, including executives.

Its programs include the BPI group Touch<sup>SM</sup> tablet, an Amazon Fire<sup>®</sup> loaded with job search apps and set up for videochatting.

### IHA Partner—Kensington International

Oak Brook-based Kensington International offers customized career transition services for employees who are leaving, as well as executives and managers who must plan for transitions that affect employees. Kensington offers unique healthcare market expertise, including large project support and customized delivery options for:

- *Multi-site, regional and medium-sized organizations*
- *Private, value-based organizations*



Your trusted voice and resource

### For more information, contact:

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