



Illinois Health and Hospital Association

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## ***OSF Healthcare and McDonough District Hospital Awarded 2022 Patient Safety Champion Awards by Midwest Alliance for Patient Safety PSO***

**NAPERVILLE** – The Midwest Alliance for Patient Safety (MAPS) Patient Safety Organization (PSO) announced today the recipients of two MAPS PSO Patient Safety Champion awards in recognition of extraordinary efforts to improve patient safety in healthcare.

The individual award was presented to Joseph A. Cook, MSN, RN, CPPS, a nursing patient safety manager at OSF HealthCare in Peoria. Staff at the McDonough District Hospital in Macomb were presented with the team award. The awards were presented by MAPS, an Illinois Health and Hospital Association (IHA) company, at the MAPS PSO Annual Culture of Safety Workshop.

“Joe leads with passion and has the heart of a champion,” OSF Healthcare Chief Nursing Officer Lori Weigand said. “His passion to improve safe care is demonstrated by his willingness to guide and build workplace violence solutions as well as his leadership to learn and develop solutions that enhance safe care and OSF Mission Partners (employees) have tools and resources available due to his efforts. We are so proud of Joe and the difference he is making to improve patient safety.”

Cook was honored for his work over developing the management and post-event support elements of the *Patient Aggression Prevention and Management Program*. For nearly three years, he led a multi-disciplinary team in designing safety responses, which include a dedicated *Control Alert Team* in the hospital environment and public safety officer response in the ambulatory and home care setting. Cook’s efforts have led to an increase in reporting of more patient-related workplace violence incidents and have made a positive impact across the OSF system with regard to handling prevention and providing de-escalation techniques. In addition, Cook expanded the Safety Weekly Organizational Review and Discussion (SWORD) group to include the Medication Safety Pharmacist, Nursing Quality Program Manager, Director of Infection Prevention, Director of Regulatory Readiness, Program Manager of Professional Practice, and Program Manager of Clinical Support Services. The team’s motto is “Defending Patient Safety Across OSF.”

For the team award, the MAPS PSO committee honored the following staff members at McDonough District Hospital in Macomb:

- Jolyn Utter, RN (chair)
- Angie Waller, RN
- Connie Elting, RN
- Laci Zurek, RN
- Stefany Kendrick, RN
- Kaitlyn Damewood, RN
- Kortney Higgins, RN

The team recognized a patient safety issue and worked together to prevent harm by standardizing IV drip medication documentation. The review of patient charts indicated a gap in key data surrounding titratable drips and following protocols in IV pump programming. As a result, the team undertook proactive steps to develop mandatory classes to educate staff on improved chart audits, ordering drips, adjusting IV pump programming, and sharing adjustment data in real time. These efforts led to increased knowledge and accuracy among the nursing staff. The team's educational efforts increased chart accuracy from 24% prior to the classes, to 91% post titration classes.

"The nursing staff and leadership are to be commended for receiving this award. It has only been given out six times and is a statewide award," said McDonough District Hospital Chief Medical Officer Edwin Card, MD. "To be able to obtain these results in a community hospital is a remarkable achievement."

### **MAPS PSO Patient Safety Champion Program**

Federally certified since 2010, MAPS PSO assists its members with the important work of reducing adverse events so they can provide a safer healthcare experience for their patients. As part of its commitment to member excellence, MAPS established the Patient Safety Champion Program to reward members' commitment to patient safety.

"IHA and MAPS are proud to congratulate this year's awardees from OSF HealthCare and McDonough District Hospital for their steadfast commitment to prevent harm and improve patient safety," said IHA President and CEO AJ Wilhelmi. "The extraordinary work happening at these hospitals showcases the integrity and dedication of the Illinois healthcare community to provide a safer healthcare experience for their patients."

MAPS PSO has a vital role in coordinating adverse event reporting and aggregating the data to drive collaboration and change. MAPS PSO members use this information to guide their efforts to improve care. MAPS PSO members include 100 Midwestern health systems, hospitals, critical access hospitals, physicians groups, long-term care and specialty outpatient clinics. Each

benefits from the security of a protected PSO environment to collect, analyze and learn from adverse event data and best practices.

MAPS also works with nationally recognized leaders in patient safety on research, data mapping and data collection to simplify the data submission process. To learn more about MAPS PSO, visit [www.alliance4ptsafety.org](http://www.alliance4ptsafety.org).

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#### **About the Midwest Alliance for Patient Safety**

The [Midwest Alliance for Patient Safety \(MAPS\)](http://www.alliance4ptsafety.org) is a federally listed Patient Safety Organization (PSO) aligned with the Illinois Health and Hospital Association (IHA). Since 2010, its mission has been to promote the adoption of best practices by Midwest healthcare organizations to improve the delivery of safe and quality care to all patients. As a non-profit organization, MAPS strives to position itself as the leading provider-sponsored PSO. Based in Naperville, Illinois, MAPS provides the opportunity to exceed standards of quality of care by providing expert clinical staff and strong programs and services focused on PSO education, strong patient focused operations and performance improvement.

#### **About IHA**

The Illinois Health and Hospital Association, with offices in Chicago, Naperville, Springfield and Washington, D.C., advocates for Illinois' more than 200 hospitals and nearly 40 health systems as they serve their patients and communities. IHA members provide a broad range of services—not just within their walls, but across the continuum of healthcare and in their communities. Reflecting the diversity of the state, IHA members consist of nonprofit, investor-owned and public hospitals in the following categories: community, safety net, rural, critical access, specialty and teaching hospitals, including academic medical centers. For more information, see [team-iha.org](http://team-iha.org). Like IHA on [Facebook](https://www.facebook.com/teamiha). Follow IHA on [Twitter](https://twitter.com/teamiha).

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